SprinterHire — Payment & Cancellation Policy

Operated by Lanot Logistik s.r.o., Spolocenska 20, Bratislava, Slovakia

Booking & deposit

A booking is confirmed upon receipt of a **20% deposit**, payable by secure card link or bank transfer. We can hold a vehicle without deposit for up to **7 days**; after that the date is released to other enquiries.

Balance

The remaining balance is due **10 days before the start** of the tour. For bookings made less than 10 days before the start, the full amount is due at booking.

Cancellation

More than 10 days before the start: only the deposit is retained. 10 days or less before the start, or no-show: **100% of the price**.

Disposal hours

The quote is based on **11 hours** of vehicle use per day when the driver's accommodation is arranged and paid by us, or **12 hours** per day when the driver stays in your group's hotel. The daily window runs from the **ordered vehicle arrival time to the last drop-off** of the day. Additional hours: **EUR 80 per each started hour**, subject to prior agreement with the driver. EU driving-time regulations (EC 561/2006) always take precedence over agreed hours.

Payments & invoicing

Bank transfer in EUR or secure card link (Stripe). Invoices are issued by Lanot Logistik s.r.o. with full banking details (IBAN/SWIFT); a deposit (proforma) invoice is available on request. Cash payment on site is possible up to **EUR 5,000** by prior arrangement.

Luggage

One standard suitcase and one piece of hand luggage per passenger. Oversized or extra luggage must be declared in advance. For groups of **17 or more passengers** a luggage trailer is required (charged per the quote).

Water on board

Bottled water can be provided on request at **EUR 1 per 0.5 l bottle** (2 bottles per person per day).